

I HAVE HAD AN ACCIDENT! WHAT DO I DO?

- **STAY CALM** - Try not to accuse anyone of anything!
- **REMAIN CALM** - Call us, or call our Breakdown Service (see below).
- **POLICE REPORT** - All accidents should be reported to the police.
- **CRASH CARD** - If you have our Crash Card in your cubby hole, fill it in!
- **EXCHANGE DETAILS** - If both parties are in agreement to just exchange details, that's fine.
- **LIABILITY** - Don't admit any liability unless you are convinced you are at fault.
- **TAKE PHOTOS** - Take as many photos as you can of the accident scene, damage to both vehicles and, with permission, the insurance and licence discs on the other car's windscreen. Invite them to do the same on your car.
- **CALL OUR BREAKDOWN SERVICE** - Call the breakdown numbers below if you need a tow - especially there is ANY front end damage to your car.
- **DOWNLOAD CLAIM FORM** - You can download a Claim Form and Police Report from our website (www.insurezim.com). Fill it in.
- **PREFERRED & APPROVED PANEL BEATERS** - A list of our preferred and approved panel beaters can also be downloaded from our website (www.insurezim.com). Use them, or whoever you prefer.
- **COPY OF YOUR LICENCE** - We will need a copy of BOTH sides of your drivers licence.

TOWING

IS

**ACCIDENT ASSIST
NEED HELP? CALL:**

**DRIVE ZIMBABWE
PVT. LTD.**

BREAKDOWN

☎ **0780 579 261**

☎ **0718 084 297**

☎ **0736 523 424**

CODE: DRIVE I.S.